

Q.3 (U.S. SATISFACTION) CONTINUED

	<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>		<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>
<u>2006</u>				2004 Apr 58	41	57	2
2006 Dec 1414	30	69	1	2004 Mar 811	39	60	1
2006 Nov 912	31	67	2	2004 Feb 912	45	54	1
2006 Nov 25	35	61	4	2004 Jan 1215	46	53	1
2006 Oct 912	30	68	2	2004 Jan 25	55	43	2
2006 Sep 710	32	67	2	<u>2003</u>			
2006 Aug 710	28	69	3	2003 Dec 1414	50	48	2
2006 Jul 2423	33	65	2	2003 Nov 35	44	54	2
2006 Jul 69	32	65	3	2003 Oct 68	41	57	2
2006 Jun 44	30	67	2	2003 Sep 810	40	58	2
2006 May 811	25	72	3	2003 Aug 46	46	52	2
2006 Apr 1013	27	71	2	2003 Jul 79	50	48	2
2006 Mar 1316	29	68	2	2003 Jun 1215	47	51	2
2006 Feb 69	35	62	3	2003 May 57	54	45	1
2006 Jan 2022	35	62	3	2003 Apr 79	55	41	4
2006 Jan 912	36	61	3	2003 Mar 2223	60	38	2
<u>2005</u>				2003 Mar 35	36	61	3
2005 Dec 1922	36	62	2	2003 Feb 1719	39	58	3
2005 Dec 58	35	62	3	2003 Feb 36	40	58	2
2005 Nov 1720	36	62	2	2003 Jan 1316	42	56	2
2005 Nov 710	31	66	3	<u>2002</u>			
2005 Oct 2426	35	63	2	2002 Dec 58	46	51	3
2005 Oct 1316	31	68	1	2002 Nov 1414	48	48	4
2005 Sep 2628	39	59	2	2002 Oct 34Nov 3	48	47	5
2005 Sep 1215	34	65	1	2002 Oct 36	47	49	4
2005 Aug 2225	34	62	4	2002 Sep 48	47	51	2
2005 Aug 811	37	60	3	2002 Aug 58	47	50	3
2005 Jul 2528	40	58	2	2002 Jul 2628	48	49	3
2005 Jul 710	42	57	1	2002 Jul 2224	49	47	4
2005 Jun 1619	42	56	2	2002 Jul 911	49	48	3
2005 Jun 68	38	60	2	2002 Jun 36	52	44	4
2005 May 2326	41	55	4	2002 May 69	56	40	4
2005 May 25	39	58	3	2002 Apr 811	61	37	2
2005 Apr 47	38	59	3	2002 Mar 47	61	37	2
2005 Mar 2423	38	59	3	2002 Feb 46	61	37	2
2005 Mar 710	42	56	2	2002 Jan 79	65	32	3
2005 Feb 2424							

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Q.3 (U.S. SATISFACTION) CONTINUED